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REQUEST FOR INFORMATION

BID NO. 25-013

FOR

ON-CALL SUPERVISORY CONTROL AND DATA ACQUISITION (SCADA) PROGRAMMING SERVICES, INTEGRATION, AND NETWORK COMMUNICATION SUPPORT SERVICES

INFORMATIONAL ADDENDUM NO. 1

DATED ISSUED: MARCH 30, 2026

1. Is a payment and performance bond required?

No.

2. How many Allen-Bradley ControlLogix PLCs are currently deployed, and how many legacy RTUs (HSQ) remain in operation?

Turlock's drinking water system, the SRWA system, and part of the wastewater treatment plant are on Allen-Bradley. The sewer collection system, storm collection system, and the majority of the wastewater treatment plant are on HSQ. The city currently has approximately 30 Allen-Bradley PLCs and 80 legacy HSQ RTUs in operation.

3. Is there a defined cybersecurity framework (e.g., NIST, ISA/IEC 62443) that must be followed?

No formal cybersecurity framework is currently required.

4. Does the 4-hour response time for emergency services refer to initial contact, the engineer being en route, or being on-site?

It refers to initial contact.

5. Is it allowed to use a remote connection to perform initial support or requirements identification in emergency service requests?

Yes.

6. Can the City clarify the expected duration, frequency, and format of training services (e.g., number of sessions and whether training will be conducted on-site or remotely)?

Training will be provided as needed, primarily when the vendor develops new or modified SCADA slides or HMI screens. Training will be for Operations and Maintenance staff and may be conducted either on-site or remotely.

7. Could costs include renting equipment such as radio test tools/analyzers or fiber optic testers (OTDR)?

Yes. Equipment rental may be included as line-item expenses in the fee schedule.